Linn County Mental Health Access Center

Quarterly Report
January 1, 2022-March 31, 2022
Changes at Linn County Mental Health Access Center during Quarter 2

- New Security Contract
- New Post Discharge Survey
### General Snapshot of Numbers

<table>
<thead>
<tr>
<th></th>
<th>Quarter 3</th>
<th>FY22 YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Walk In’s</td>
<td>198</td>
<td>535</td>
</tr>
<tr>
<td>Law Enforcement Referrals</td>
<td>42</td>
<td>96</td>
</tr>
<tr>
<td>Recidivism</td>
<td>63</td>
<td>135</td>
</tr>
</tbody>
</table>
FY22 Triage Information

• Average time in triage: 69% of patients are triaged in 60 minutes or less
• Busiest Times: 70% present between 8:00am-6:00 pm
• Busiest Day: No trend on busiest but Tuesday tends to be the slowest
• Hours of Crisis Counseling: 397
Demographics of Walk In Patients

**Gender**
- Male: 54%
- Female: 43%
- Non-Binary: 3%

**Age**
- 65+: 5%
- 55-64: 20%
- 45-54: 20%
- 34-44: 15%
- 25-34: 15%
- 18-24: 10%
- Unknown: 0%
## Quarter 3 Triage Referrals vs YTD

<table>
<thead>
<tr>
<th></th>
<th>Quarter 3</th>
<th>FY22 YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crisis Stabilization</td>
<td>90</td>
<td>245</td>
</tr>
<tr>
<td>Abbe Health Services</td>
<td>30</td>
<td>94</td>
</tr>
<tr>
<td>Sobering Unit</td>
<td>28</td>
<td>72</td>
</tr>
<tr>
<td>Hospital</td>
<td>15</td>
<td>32</td>
</tr>
<tr>
<td>Community Discharge</td>
<td>59</td>
<td>176</td>
</tr>
<tr>
<td>County</td>
<td># of Patients</td>
<td>Percent</td>
</tr>
<tr>
<td>------------------</td>
<td>---------------</td>
<td>---------</td>
</tr>
<tr>
<td>Linn County</td>
<td>58</td>
<td>87%</td>
</tr>
<tr>
<td>Benton County</td>
<td>2</td>
<td>3%</td>
</tr>
<tr>
<td>Dubuque County</td>
<td>1</td>
<td>2%</td>
</tr>
<tr>
<td>Lee County</td>
<td>2</td>
<td>3%</td>
</tr>
<tr>
<td>Unknown</td>
<td>3</td>
<td>5%</td>
</tr>
</tbody>
</table>
Patient Residence YTD
Law Enforcement Referrals

<table>
<thead>
<tr>
<th>Quarter 3</th>
<th>Sept 1-March 31</th>
</tr>
</thead>
<tbody>
<tr>
<td>42</td>
<td>94</td>
</tr>
</tbody>
</table>

• Deferred from Jail
  – 20% in January
  – 33% in February
  – 20% in March

• Presenting Issues
  – Intoxication
  – Suicidal Thoughts
  – Mental Health Emergency
Law Enforcement Referrals

• Average length of time at MHAC in Quarter 3
  – 6 Minutes
• Average time since September 1
  – 8 Minutes
• Departments using MHAC
  – Cedar Rapids, Linn County Sheriff, Marion, Hiawatha, Jones County, High Risk Unit, Probation & Parole (6th Judicial)
Feedback from Post Discharge Follow Up

- 96% reported Mental Health Access Center staff were approachable and caring
- 96% reported Mental Health Access Center staff assisted with facilitating strong discharge plans
- When asked how likely they were to refer the MHAC to a friend or loved one, 92% of patients scored an 8 or higher on a scale of 1-10.
What’s Coming

• Celebration of State of Iowa Access Centers
  – May 18 at Guidelink in Iowa City
• Medical Detox
• Crisis Observation
• Summer Community Outreach Events