



# Linn County Mental Health Access Center

Quarterly Report

January 1, 2022-March 31, 2022



# Changes at Linn County Mental Health Access Center during Quarter 2

- New Security Contract
- New Post Discharge Survey

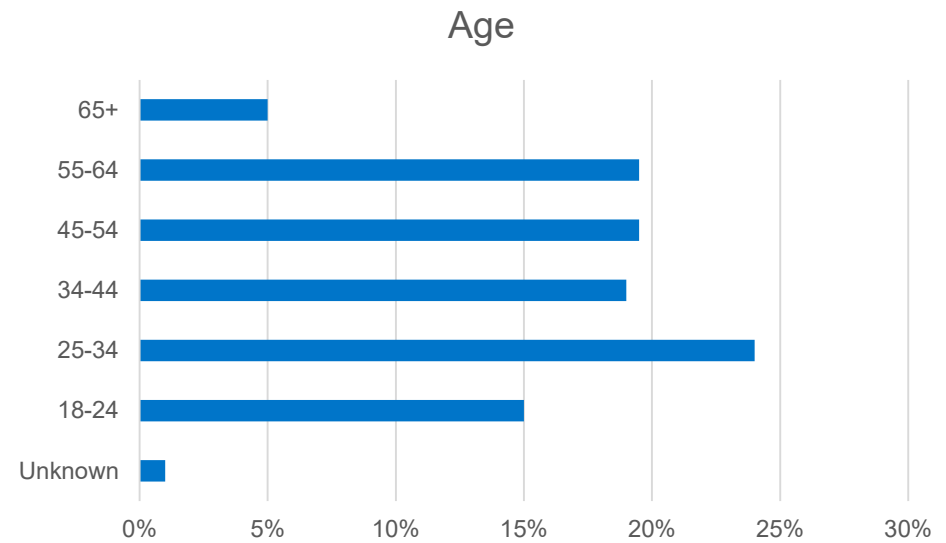
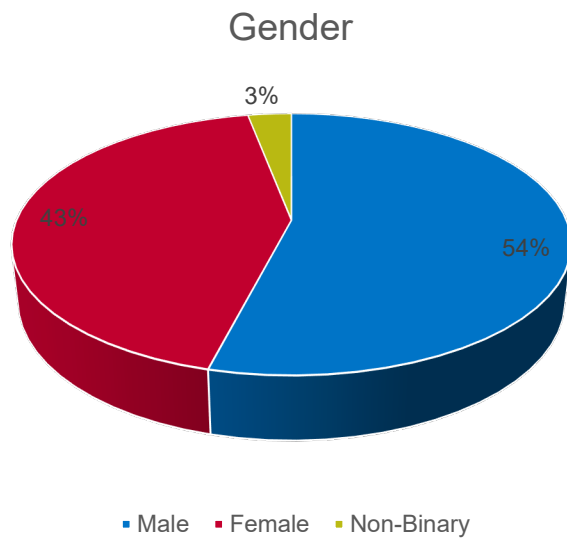
# General Snapshot of Numbers

	Quarter 3	FY22 YTD
Walk In's	198	535
Law Enforcement Referrals	42	96
Recidivism	63	135

# FY22 Triage Information

- Average time in triage: 69% of patients are triaged in 60 minutes or less
- Busiest Times: 70% present between 8:00am-6:00 pm
- Busiest Day: No trend on busiest but Tuesday tends to be the slowest
- Hours of Crisis Counseling: 397

# Demographics of Walk In Patients



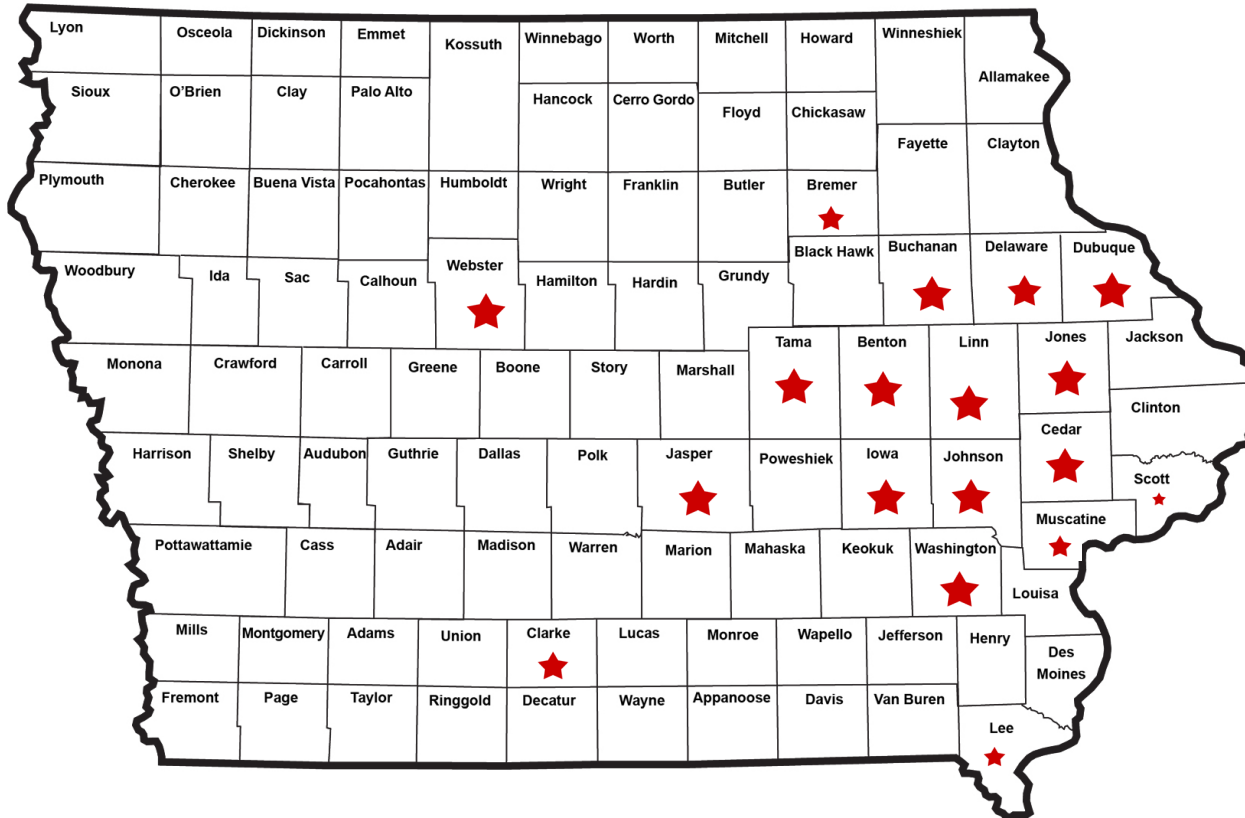
# Quarter 3 Triage Referrals vs YTD

	Quarter 3	FY22 YTD
Crisis Stabilization	90	245
Abbe Health Services	30	94
Sobering Unit	28	72
Hospital	15	32
Community Discharge	59	176

# Quarter 3 Patient Residence

County	# of Patients	Percent
Linn County	58	87%
Benton County	2	3%
Dubuque County	1	2%
Lee County	2	3%
Unknown	3	5%

# Patient Residence YTD





# Law Enforcement Referrals

Quarter 3	Sept 1-March 31
42	94

- Deferred from Jail
  - 20% in January
  - 33% in February
  - 20% in March
- Presenting Issues
  - Intoxication
  - Suicidal Thoughts
  - Mental Health Emergency

# Law Enforcement Referrals

- Average length of time at MHAC in Quarter 3
  - 6 Minutes
- Average time since September 1
  - 8 Minutes
- Departments using MHAC
  - Cedar Rapids, Linn County Sheriff, Marion, Hiawatha, Jones County, High Risk Unit, Probation & Parole (6<sup>th</sup> Judicial)

# Feedback from Post Discharge Follow Up

- 96% reported Mental Health Access Center staff were approachable and caring
- 96% reported Mental Health Access Center staff assisted with facilitating strong discharge plans
- When asked how likely they were to refer the MHAC to a friend or loved one, 92% of patients scored an 8 or higher on a scale of 1-10.

# What's Coming

- Celebration of State of Iowa Access Centers
  - May 18 at Guidelink in Iowa City
- Medical Detox
- Crisis Observation
- Summer Community Outreach Events