



Linn County Mental Health Access Center

Quarterly Report
April 1, 2022-June 30, 2022



Changes at Linn County Mental Health Access Center during Quarter 4

- Crisis Observation Opened-June
- Worked with Guidelink & Southern Iowa Mental Health Center on Office of Drug Control Policy federal grant application for enhancing SUD Services
- U of IA Tippie College of Business Cost Benefit Analysis Started
 - Looking to show cost savings of patients utilizing MHAC instead of utilizing emergency services
- Quality Improvement Made To
 - Law Enforcement Data Collection
 - Sobering Unit Data Collection

General Snapshot of Numbers

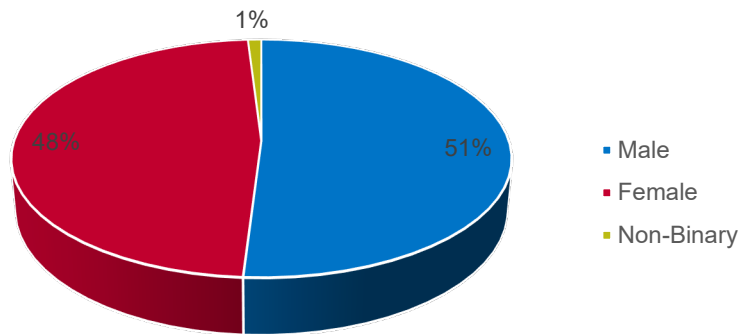
	Quarter 4	FY22 YTD
Walk In's	250	785
Law Enforcement Referrals	30	124
Recidivism	84	219

FY22 Triage Information

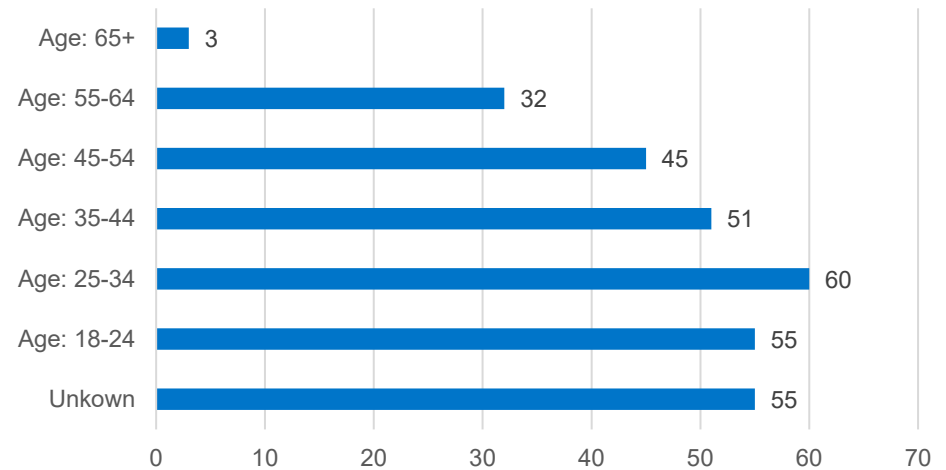
- Average time in triage: 68% of patients are triaged in 60 minutes or less
- Busiest Times: 83% present between 8:00am-6:00 pm
- Busiest Day: No clear trend-weekends are increasing
- Hours of Crisis Counseling: 584

Demographics of Walk In Patients Quarter 4

Gender



Age Break Down



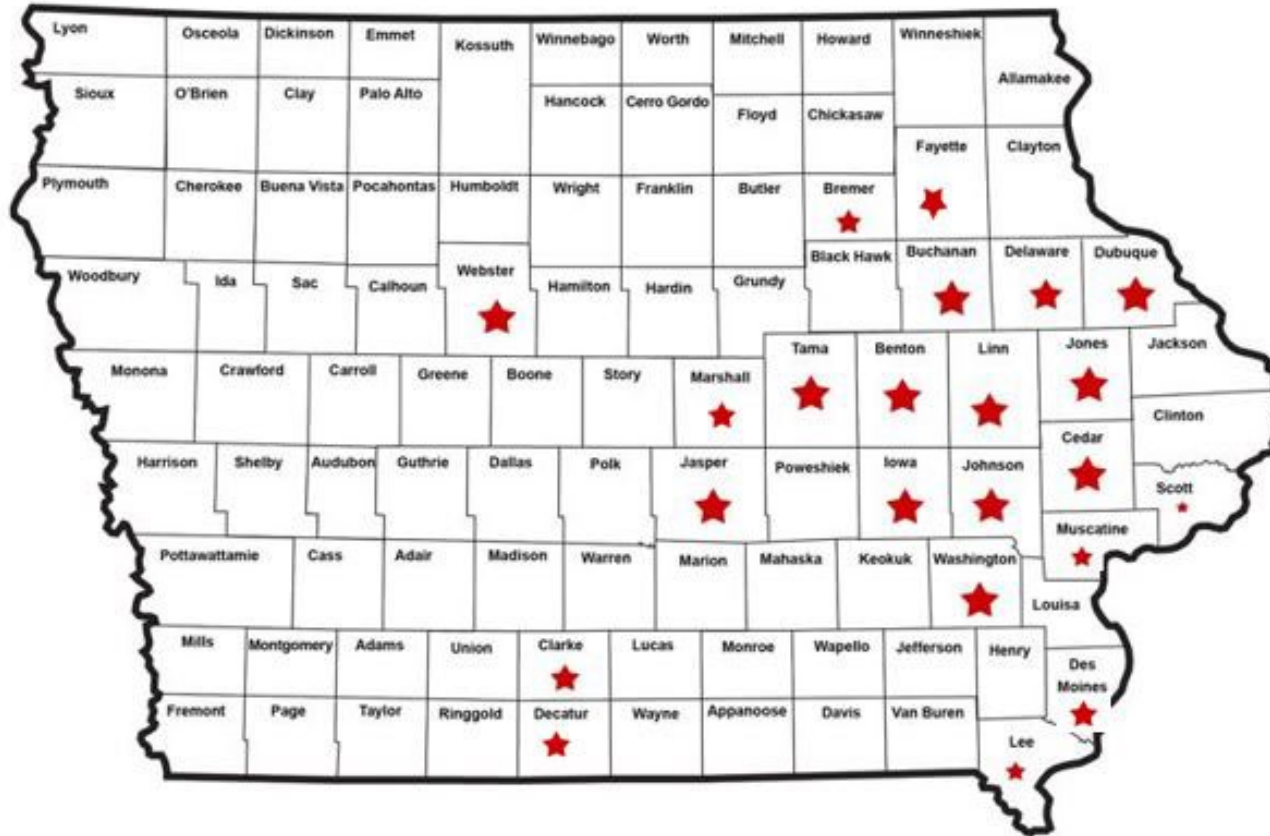
Quarter 4 Triage Referrals vs YTD

	Quarter 4	FY22 YTD
Crisis Stabilization	97	342
CSCBS	8	8
Crisis Observation	1	1
Abbe Health Services	30	124
Sobering Unit	18	90
Hospital	28	60
Community Discharge	84	260

Quarter 4 Patient Residence

County	# of Patients
Linn County	216
Benton County	2
Buchanan County	1
Dubuque County	2
Des Moines County	1
Decatur County	1
Fayette County	1
Iowa County	3
Johnson County	3
Jones County	3
Lee County	2
Out of State	1

YTD Residence of Patients



Law Enforcement Referrals

Quarter 4	Sept 1-June 30
31	125

- Deferred from Jail
 - 11% in April
 - 10% in May
 - 43% in June
- Deferred from Hospital
 - 33% in April
 - 80% in May
 - 57% in June

Law Enforcement Referrals

- Average length of time at MHAC in Quarter 4
 - 11.5 Minutes
- Average time since September 1
 - 7.5 Minutes
- Departments using MHAC
 - Cedar Rapids, Linn County Sheriff, Marion, Hiawatha, Jones County, Vinton, High Risk Unit, Probation & Parole (6th Judicial)

Feedback from Post Discharge Follow Up

- 99% reported Mental Health Access Center staff were approachable and caring
- 98% reported Mental Health Access Center staff assisted with facilitating strong discharge plans
- When asked how likely they were to refer the MHAC to a friend or loved one, 96% of patients scored an 8 or higher on a scale of 1-10
- When asked if not for coming to the MHAC, what would patients have done to address their crisis:
 - 29% would not have sought any services
 - 28% would have gone to the ER

Feedback from Post Discharge Follow Up

- When asked to rate the service received MHAC on a scale of 1-10, 94% rate an 8+
 - *“Very great place. The staff is very knowledgeable and really awesome. I wish this was around when I was younger.”*
 - *Thank you for providing me a safe place to heal. It made me feel safe getting up, which is a first for me.*
 - *I really appreciate the time/energy/conversation/support provided by your staff. Thank you sincerely for your time and assistance to the community.*
 - *Staff was very kind during a difficult situation. They helped me focus on positives and kept me from self harm. They were instrumental in finding me housing and setting me up with services to help my mental health. I could not have asked for anything more. I am more grateful for their help than you will ever know.*

What's Coming

- Carelogic-November 1st
- Cost Savings Analysis from U of IA College of Business Interns
- Outreach with other communities wanting to learn more & visit
 - Clinton Co
 - Boone County, MO
- Outreach to more populations
 - VA Conference-July 20