



FINANCIAL RESOURCES 2021

Due to the ongoing COVID-19 pandemic, specific hours and availability may be subject to change. Call before seeking services.

To access all community rent & utility assistance call Waypoint at 319-366-7999

Name & Location	Phone Number	Days/Hours	Services Provided
LOW INCOME ASSISTANCE			
Department of Human Services 1240 26 th Avenue Ct. SW Cedar Rapids, IA 52404	319-892-6700 319-892-6800	Monday - Friday 8 AM - 4:30 PM. Phone interview available Monday – Friday: 8 AM - 4:00 PM for food assistance.	Low Income. Service: Provides cash assistance, Title 19 (Medicaid), food assistance and childcare. For child protective services, call toll-free (800) 362-2178, 24-hours per day. www.dhs.iowa.gov
Linn County General Assistance 1240 26 th Avenue Ct. SW Cedar Rapids, IA 52404 GAIntake@linncounty.org	319-892-5850	Monday - Friday 7:30 AM - 4 PM Door closes at 3:50 PM Closed holidays. Monday - Friday 7:30 AM -3:30 PM.	Provides emergency financial assistance for rent, gas, electric, water bill, home-mortgage interest, food and non-food, and burial/cremation. Will not help with deposits or taxes. Must meet income guidelines based on Federal Poverty Level. http://www.linncounty.org/143/General-Assistance
Linn County Veterans Affairs 1240 26 th Avenue Ct. SW Cedar Rapids, IA 52404	319-892-5160	Monday - Friday 7:30 AM -4 PM.	Serves all veterans according to 35B Code of Iowa Definition. Must meet income guidelines that are determined by Linn County Board of Supervisors and will be verified. Possible relief assistance; rent/ mortgage interest, utilities, and funeral and burial/ cremation. Food pantry on-site. Veteran Service Officers are available to help veterans and their families apply for pension, compensation, and other VA benefits. http://www.linncounty.org/154/Veteran-Affairs
ENERGY ASSISTANCE			
HACAP Energy Assistance & Weatherization 1515 Hawkeye Drive Hiawatha, IA 52233	319-393-7811	Monday - Friday 8 AM - 5 PM.	Must meet income guidelines to qualify for assistance with heating payment, energy crisis assistance, weatherization services, furnace replacement or repair. www.hacap.org
HACAP – Utility Assistance 1328 2nd Avenue SE Cedar Rapids, IA 52403	319-739-0100	Monday - Friday 8:00 AM -12 PM & 1 PM - 4 PM.	Low Income Home Energy Assistance Program (LIHEAP) applications available between October – April. Can provide energy crisis payments for heat, electric and propane year round for those that meet income and program guidelines as funds allow. www.hacap.org
Linn County General Assistance 1240 26 th Avenue Ct. SW Cedar Rapids, IA 52404	319-892-5850	Monday - Friday 7:30 AM - 4 PM (Door closes at 3:50 PM). Closed holidays. Interviews by appointment only. Applications for assistance accepted Monday - Friday 7:30 AM -3:30 PM.	Utility assistance available for gas, electric and water bill for deposits, disconnect or reconnect fees, past or current months determined when applying. Utility bill must be in the name of the person applying for assistance. Must meet eligibility guidelines. Anyone receiving Social Security does not qualify. http://www.linncounty.org/143/General-Assistance
<p>For more information regarding community resources, contact United Way 2-1-1 on a landline telephone at 2-1-1, by cellphone at 319-739-4211, or 1-866-469-2211. 211 now has an app that can be downloaded by searching “211 Iowa” on either Apple App store or Google Play. For more information you can visit www.211iowa.org/211app. To obtain a copy of the Resource Charts, go to www.linncounty.org/communityservices or contact Linn County Community Services at 319-892-5600. For questions about the Resource Charts, contact Linn County Community Services at 319-892-5600.</p>			

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Matthew 25 Ministry Hub 201 3 rd Avenue SW Cedar Rapids, IA 52404	319-362-2214	Monday - Friday 10 AM - 2 PM.	Provides free residential energy audits to all Linn County residents. Services also include low-cost weatherizations and free weatherization services to homeowners and tenants who are low-income, disabled, veterans, or over the age of 65. www.hub25.org
COMMUNITY ASSISTANCE PROGRAMS			
American Red Cross 317 7 th SE St. 205 Cedar Rapids, IA 52401	319-393-3500	24 hrs/ day for active duty military & their families 24 hrs/ day for those affected by disaster	Facilitates loans for active duty military through the Military Aid Society. Immediate needs for food, and shelter to those who have been affected by disaster. www.redcross.org
Helping Hands Ministry 601 Second Avenue SE, #2 Cedar Rapids, IA 52401	319-366-2651	Monday - Friday, 10 AM -4 PM. For rent or utility assistance, call the 1 st and 3 rd Mondays of the month starting at 10 AM. If Monday is a holiday, call the next day - schedule an appointment for the following month.	Open to all Linn County residents. Helping Hands Ministry is a faith-supported ministry providing service to persons needing financial assistance, referrals, supportive services and advocacy. Helping Hands primarily provides referrals and limited financial assistance. Provides bus tickets when available every other month. Auto gas is available 1 time every other month when funding is available. www.ecc-cr.net
Homeowner's HOPE HOPE Hotline	888-995-HOPE (4673)	24/7	Counseling service for those in danger of foreclosure. Counselors are trained to set up a plan of action. On-line counseling is also available. www.995hope.org
Iowa Legal Aid 317 7 th Ave SE Cedar Rapids, IA 52401	319-364-6108 800-532-1275	In person assistance: Monday - Friday 9 AM -4:30 PM. New intakes will be taken during office hours & by phone, Monday - Friday, 9 AM - 11 AM & 1:30 PM -3:30 PM, except Thursday afternoons. If an emergency, new applications will be accepted at any time. Interpreters provided.	ILA can help with utility shut-offs, debt collection issues, garnishments, and income tax problems, especially tax controversies. Free legal services provided for persons who meet income and asset guidelines. Se habla Español. www.iowalegalaid.org
Iowa Mortgage Help	877-622-4866	Monday - Thursday 8:30 AM -4 PM Fridays 8:30 AM -12 PM	For those at risk of losing their home to foreclosure. Mediation service will explore if borrowers and their lenders might be able to agree on an approach to avoid foreclosure. Be prepared to provide full financial information. For those who have mortgage concern of any kind. Services are free to clients. www.iowamortgagehelp.com
Metro Catholic Outreach 420 6 th Street SE, Suite 120 Cedar Rapids, IA 52401	319-739-5490	Monday - Thursday 9 AM -3 PM. Food pantry hours: Wednesday 1 PM -3 PM, Thursday 10 AM -12 PM & at 5 PM-5:30 PM. Must call ahead -register.	When funds are available, provides financial assistance with housing and utility costs for qualifying applicants. Call first for information regarding scheduling an appointment for assistance. Food pantry available; call 24 hrs in advance to register. www.metrocatholicoutreach.org

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St. Vincent De Paul Salvage Center 928 7 th Street SE Cedar Rapids, Iowa 52401	319-365-5091	Tuesday - Saturday 9 AM - 4 PM	We provide for low-income persons in our community. Possible assistance with rent and utilities when funds are available; with a thrift shop that has clothing, household goods, furniture and small appliances. Food pantry available Tuesday through Saturday from 9 AM to 12 PM. Application for rent or utility assistance taken from 10 AM to 2 PM, Tuesday through Thursday. www.crsvdp.org
The Salvation Army 1000 C Avenue NW Cedar Rapids, IA 52405	319-364-9131	Monday - Friday 8:30 AM -12 PM & 1 PM - 4:30 PM	Open to all. Service: Services for transients and families by direct request or agency referrals. Offers Pathway of Hope Program case management for families. Local help with financial emergencies, food, and more. Rental and utility assistance available. Food pantry available by appointment. Must meet income guidelines. https://centralusa.salvationarmy.org/cedarrapids/
FINANCIAL MANAGEMENT			
Area Payee Services 1436 L. Street SW Cedar Rapids, Iowa	319-364-9800	Tuesday - Friday 9:30 AM - 4:30 PM Closed everyday 11:45 AM -12:30 PM	Payee services ensure bills are paid on time and individuals have money budgeted throughout the month. The cost of this service is \$38. www.areapayeeservices.com
Financial Counseling Center 4403 1 st Avenue SE, Ste 414 Cedar Rapids, IA 52402	319-373-8297	Tuesday 9:30 AM - 4 PM Wednesday - Friday 9:30 AM -5:30 PM	Open to all. For those individuals that are in need of budget or money management improvement. The cost for service is based on a sliding fee scale.
Horizons (A Family Services Alliance) Consumer Credit Counseling Services 819 Fifth Street SE Cedar Rapids, IA 52401	319-398-3943	Monday - Friday 8 AM - 5 PM	Open to all. Provides budget consulting, money management and financial education. Licensed by the Iowa Division of Banking. HUD approved housing counseling. Representative payee services. Accredited. Certified counselors. Call for more information and fee schedule.