



GOVERNMENT RESOURCES

2021

Due to the ongoing COVID-19 pandemic, specific hours and availability may be subject to change. Call before seeking services.

Name & Location	Phone Number	Services Provided
CITY OF CEDAR RAPIDS		
Animal Care & Control 900 76 th Ave Dr SW AnimalControlMgmt@cedar-rapids.org	319-286-5993	Protects the animals and citizens of our community through education and enforcement; and facilitates successful pet adoptions. http://www.cedar-rapids.org/local_government/departments_a_-_f/animal_control/index.php
City Assessor's Office 500 15 th Ave SW cityassessor@cedar-rapids.org	319-286-5888	Assesses all real property in Cedar Rapids (residential, commercial, industrial and agricultural). http://www.cedar-rapids.org/local_government/departments_a_-_f/city_assessor_s_office/index.php https://cedarrapids.iowaassessors.com/
Building Services Department 500 15 th Ave SW BSD-Admin@cedar-rapids.org	319-286-5831	Performs inspections on construction trade, rental and nuisance abatement properties. Flood remediation. Issues construction permits. http://www.cedar-rapids.org/local_government/departments_a_-_f/building_services/index.php
Cedar Rapids Transit 450 1 st St SE CRTransit@cedar-rapids.org	319-286-5573	Fixed-route city bus services in Cedar Rapids, Hiawatha, and Marion. www.cedar-rapids.org/transit
City Clerk's Office 101 1 st St SE cityclerk@cedar-rapids.org	319-286-5060	Prepares City Council meeting schedule, agendas, packets and minutes. Accepts letters and petitions. Issues various licenses and permits (alcohol, tobacco, vendor, transportation and entertainment). Administers boards and commissions. Coordinates Municipal Code updates. http://www.cedar-rapids.org/local_government/departments_a_-_f/city_clerk_s_office/index.php
City Manager's Office 101 1 st St SE citymanager@cedar-rapids.org	319-286-5080	Consists of the City Manager, Economic Development Division, and Communications Division, Council and City support staff, and citizen customer service. This department serves the citizens of Cedar Rapids by ensuring the highest level of responsiveness, service, and communication in order to help residents and businesses thrive and keep them informed of important City topics. http://www.cedar-rapids.org/local_government/departments_a_-_f/city_manager_s_office/city_manager.php
Civil Rights Commission 50 2 nd Ave Bridge, 7th Floor civilrights@cedar-rapids.org	319-286-5036	Provides education and outreach to the community on civil rights and fair housing issues; receives citizen inquiries alleging discriminations, and determines jurisdiction under federal, state, and local civil rights laws. http://www.cedar-rapids.org/local_government/city_boards_and_commissions/civil_rights_commission.php
Community Development 101 1 st St SE Communitydevelopment@cedar-rapids.org	319-286-5041	Community Development facilitates development opportunities and regional planning strategies that maintain and enhance the quality of life to ensure physical, economic, and social benefits for Cedar Rapids. http://www.cedar-rapids.org/local_government/departments_a_-_f/community_development/index.php

For more information regarding community resources, contact United Way 2-1-1 on a landline telephone at 2-1-1, by cellphone at 319-739-4211, or 1-866-469-2211. 211 now has an app that can be downloaded by searching "211 Iowa" on either Apple App store or Google Play. For more information you can visit www.211iowa.org/211app. To obtain a copy of the Resource Charts, go to www.linncounty.org/communityservices or contact Linn County Community Services at 319-892-5600. For questions about the Resource Charts, contact Linn County Community Services at 319-892-5600.

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Fire Department 713 1st Ave SE	319-286-5200	Firefighting; emergency medical services; fire prevention programs; special operations; home fire safety; smoke alarm assistance; and hazardous materials teams. http://www.cedar-rapids.org/local_government/departments_a_-_f/fire/index.php
Housing Services Division 101 First St SE CD-HSG-Rehab@cedar-rapids.org	319-286- 5872	Section 8 Housing Choice Voucher Program, Emergency Housing Rehabilitation Assistance Programs, Lead Hazard Control Grant Program, Home Ownership Down Payment Assistance Programs, Housing & Redevelopment initiatives involving City participation. http://www.cedar-rapids.org/residents/housing_services/index.php
Park Cedar Rapids	319-362-7275	Manages city-owned parking facilities, including: Parking ramps and on-street locations, citations and appeals, and monthly parking. https://parkcedarrapids.com/
Parks & Recreation, City of Cedar Rapids, CSC 500 15th Ave SW Recreation@cedar-rapids.org	Golf: 319-286-5588 Parks: 319-286-5566 (#3) Recreation: 319-286-5566 (#1)	Manages Parks, Forestry, Golf, Recreation, Ushers Ferry Historic Village and Ellis Boat Harbor operations and programs. Includes trails, pools, sports complexes, Old MacDonald's Farm, Noelridge Park Greenhouse and year round recreation programming for all ages.
NW Recreation Center 1340 11th St NW	Ushers Ferry: 319-286-5763 Forestry: 319-286-5566 (#2)	http://www.cedar-rapids.org/residents/parks_and_recreation/recreation_programs.php
Police Department 505 1st St SW	Emergency: 911 Non-Emergency: 319-286-5491	Protects and serves all residents of Cedar Rapids and enforces applicable laws and ordinances. Offers community outreach, crime prevention programs, youth programs, and school resource officers. http://www.cedar-rapids.org/local_government/departments_g_-_v/police/index.php
Public Library Downtown 450 5th Ave SE Ladd Library 3750 Williams Blvd. SW	319-261-READ 319-261-7323	Provides a full range of library services for the entire family at two accessible locations. Meeting rooms available for use by the community. http://www.crlibrary.org/contact-us
Public Works City Services Center 500 15th Ave SW street@cedar-rapids.org	319-286-5802	Oversees Construction; Street Maintenance; Real Estate Acquisition/Disposition; Engineering; Sanitary and Storm Sewer Maintenance; Traffic Engineering; and Storm water Program. http://www.cedar-rapids.org/local_government/departments_g_-_v/public_works/index.php
SAFE-CR 505 1st St SW a.grieder@cedar-rapids.org	319-286-5720	Deals with nuisance properties, landlord registration, tenant background checks, and training. http://www.cedar-rapids.org/local_government/departments_g_-_v/police/safe_cr.php
Solid Waste & Recycling Division 500 15th Ave SW SolidWaste&Recycling@cedar-rapids.org	319-286-5897 Phones answered 24/7	Handles the collection of garbage, recycling, and yard waste materials from Cedar Rapids residents in single-family homes and apartment complexes, with 4 for fewer units and litter collection programs. http://cedar-rapids.org/residents/utilities/garbage_and_recycling.php
Water Division 1111 Shaver Road NE watermail@cedar-rapids.org	319-286-5900 24-hr Emergency Number 319-286-5910	Provides Cedar Rapids Municipal Utility Bill customer service and clean, safe water every day. http://www.cedar-rapids.org/residents/utilities/water.php

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LINN COUNTY		
Assessor's Office 935 Second St SW Cedar Rapids assessor@linncounty.org	319-892-5220	Assesses all real property in Linn County except property in Cedar Rapids, including residential, commercial, industrial, multi-residential, and agricultural classes of property. Property is revalued every two years. Property owners may apply for the Homestead Credit, Military Exemption, Disabled Veterans Tax Exemption, Forest Reserve, Family Farm Tax Credit and other tax exemptions at the office.
Auditor's Office 935 Second St SW Cedar Rapids auditor@linncounty.org	319-892-5300	Serves as clerk to the Board of Supervisors by keeping meeting minutes. Serves as County commissioner of Elections and maintains voter registration records. Manages the county's central accounting system, processes payroll, issues payments to vendors and tabulates taxable valuations. Performs property records management processing transfers to ownership and maintaining property and mailing addresses. Processes applications for various licenses and permits.
Board of Supervisors 935 Second St SW Cedar Rapids	319-892-5000	As the executive and legislative branch of county government, the five members of the Board of Supervisors are elected by district and serve overlapping 4-year terms. Stacey Walker, stacey.walker@linncounty.org , District 1 Ben Rogers, ben.rogers@linncounty.org , District 2 Louis Zumbach, louis.zumbach@linncounty.org , District 3 https://www.linncounty.org/123/Board-of-Supervisors
Child & Youth Development Services 1020 6 th St SE Cedar Rapids	319-892-5700	Provides a full-day early childhood program, based in Cedar Rapids, Iowa, for children from 3 to 5 years of age. Primary mission is to offer high quality child development service to families with low incomes and to children with special needs, so parents can hold employment or participate in college or job training. https://www.linncounty.org/1088/Child-Youth-Development-Services
Community Services – Core Services 1240 26th Ave Court SW Cedar Rapids lccs-core@linncounty.org	319-892-5600	Provides financial management, administrative and planning services for human service programs managed by the County. Core Services also participates in many community human services activities and collaborative. https://www.linncounty.org/1089/Linn-County-Community-Services
County Conservation Board 10260 Morris Hills Road Toddville conservation@linncounty.org	319-892-6450	Manages 28 areas and approximately 7,300 acres. Linn County Conservation offers parks, natural areas, preserves, historic sites, wetlands, and many educational and recreational opportunities. https://www.linncounty.org/131/Conservation
Emergency Management Agency 6301 Kirkwood Blvd. SW Cedar Rapids ema@linncounty-ema.org	319-892-6500	Coordinates emergency management programming for all residents and communities in Linn County. The EMA addresses all risks that threaten the health, safety, and welfare of the community, including natural disasters, man-made or technological incidents, and civil actions. https://www.linncounty-ema.org/
Engineering & Secondary Road Dept. 1888 County Home Road Marion engineer@linncounty.org	319-892-6400	Oversees the design, engineering, construction and maintenance of county roads and interactions with residents regarding same. http://www.linncounty.org/133/Secondary-Road-Department
Home Health 1240 26th Ave Court SW Cedar Rapids homehealth@linncounty.org	319-892-5780	Provides in-home, non-medical help to elderly and/or persons with disabilities. Services are provided by Direct Care Workers (DCW's) who are professionally trained and supervised by either a nurse or a social worker, in accordance with national standards and the Iowa Department of Public Health. http://www.linncounty.org/138/Home-Health

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Juvenile Detention & Diversion Services 800 Walford Road SW Cedar Rapids juvdetention@linncounty.org	319-892-5735	Juvenile Detention and Diversion Services (JDDS) provides a variety of services to youth and families in Linn County. Services include a secure residential detention center for youth, ages 12 to 18, as well as detention alternative programs. Juvenile Detention and Diversion Services is a division of Linn County Community Services. http://www.linncounty.org/141/Juvenile-Detention-Diversion-Services
Linn County LIFTS 625 31st Ave SW Cedar Rapids lifts@linncounty.org	319-892-5170	Provides safe door-to-door transportation for eligible elderly and disabled citizens in the metro area of Cedar Rapids, Marion, and Hiawatha. LIFTS also provides public transportation to all Linn County residents outside the metro area. http://www.linncounty.org/142/LIFTS
General Assistance 1240 26 th Ave Court SW Cedar Rapids GAIntakeForm@linncounty.org	319-892-5850	Provides temporary housing or utility assistance to low-income Linn County residents who are ineligible for, or awaiting approval from Federal or State assistance programs, according to Linn County Ordinance. http://www.linncounty.org/143/General-Assistance
MHDS of the East Central Region 1240 26 th Ave Court SW Cedar Rapids intake@ecriowa.us	319-892-5671	Mental health and/ or intellectual disabilities, including those with multi occurring substance abuse issues. https://ecriowa.org/
Options of Linn County 1240 26 th Ave Court SW Cedar Rapids options@linncounty.org	3196-892-5800	Options works with community businesses, providing employment services to adults with disabilities. Options is a publicly operated service provider within the Linn County Community Services department, serving over 350 people annually. http://www.linncounty.org/145/Options
Public Health 1020 6 th St SE Cedar Rapids health@linncounty.org	319-892-6000	To prevent disease and injuries, promote healthy living, protect the environment and ensure public health preparedness. http://www.linncounty.org/147/Public-Health
Sheriff's Office 310 2 nd Ave SW Cedar Rapids sheriff@linncounty.org	319-892-6100	The Linn County Sheriff's Office is a full service law enforcement agency that operates seven areas of public service, including the Patrol, Criminal (detective), Communications, General Services, Finance, Civil and Correctional Center Divisions. http://www.linncounty.org/151/Sheriffs-Office
Treasurer 935 2 nd St SW Cedar Rapids treasurer@linncounty.org	319-892-5500	Collects property tax for all real estate of the county; administers the Iowa Property Tax Credit Program; processes vehicle transactions including title and registration renewals, processes credit and refunds of fees; and administers finances, banking services, cash management and investments for the County. http://www.linncounty.org/153/Treasurer-Motor-VehicleProperty-Taxes
Veterans Affairs 1240 26 th Ave Court SW Cedar Rapids veteran@linncounty.org	319-892-5160	Helps eligible veterans apply for compensation and pension programs to assist veterans and their dependents, including, but not limited to: Compensation for Service-Connected Disability or Death, Non-Service-Connected Disability Pension, and Aid for Nursing Home and Housebound Veterans. http://www.linncounty.org/154/Veteran-Affairs

Name & Location	Phone Number	Services Provided
OTHER LINN COUNTY COMMUNITIES		
City of Alburnett 103 E 1 st St Alburnett, IA 52202	319-842-2692	City council meets 2nd Thursday of every month at 7 PM. www.alburnettia.org
City of Center Point 200 Franklin St PO Box 299 Center Point, IA 52213	319-849-1508	Emergency services, community center, splash pad in the city park. City council meets 2nd and 4th Monday of every month at 6:00 PM. https://www.centerpointia.com/
City of Central City 137 4 th St N Central City, IA 52214	319-438-1713	Walking trails, splash pad. City council meets 2nd Wednesday of the month at 7 PM. https://www.centralcityia.gov/
City of Coggon 118 E Main St PO Box 79 Coggon, IA 52218	319-435-2314	Opera house, parks. City council meets 2nd Tuesday of every month at 6 PM. www.coggonia.org
City of Ely 1570 Rowley St PO Box 248 Coggon, IA 52218	319-848-4103	City council meets 2nd Monday of each month at 7 PM. Parks and rec, water/sewer/solid waste, building permits and inspections. https://www.elyiowa.com/
City of Fairfax 300 80 th St Ct PO Box 337 Fairfax, IA 52228	319-846-2204	Water, sewer, recycling, yard waste. Community room and park pavilion. Fire department and city administration. City council meets 2nd Tuesday of every month at 6 PM. https://www.cityoffairfax.org/
City of Hiawatha 101 Emmons St Hiawatha, IA 52233	319-393-1515	Emergency services, parks, pavilion rentals, calendar of events on website. City council meets 1st and 3rd Wednesday of every month at 5:30 PM. https://www.hiawatha-iowa.com/
City of Lisbon 115 N Washington PO Box 68 Lisbon, IA 52253	319-455-2459	Emergency services, community center, splash pad in the city park. City council meets 2nd and 4th Monday of every month at 7:00 PM. https://www.cityoflisbon-ia.gov/
City of Marion 1225 6 th Ave Marion, IA 52302	319-743-6300	Meetings are held in the Council Chambers at Marion City Hall at 1225 6th Avenue in Marion. All Council meetings are open to the public. https://www.cityofmarion.org/
City of Mt Vernon 213 1 st St NW Mt. Vernon, IA 52314	319-895-8742	Emergency services including police, fire and ambulance. City council meets 1st and 3rd Monday of every month at 6:30 PM. https://www.cityofmtvernon-ia.gov/

Name & Location	Phone Number	Services Provided
City of Palo 2800 Hollenbeck Rd Palo, IA 52324	319-851-2731	Community center, pavilion. City council meets 1st and 3rd Monday of every month at 6:30 PM. https://cityofpalo.com/
City of Prairieburg 109 W Main St Prairieburg, 52219	319-437-1444	Council meeting is held on the second Tuesday of the month at 7:00 pm and is held in the Prairieburg City Hall: Council Chambers.
City of Robins 265 S 2 nd St Robins, IA 52328	319-393-0588	Emergency services including police and volunteer fire department. Parks, pavilion, walking trails. City council meets 1st Monday of every month at 7 PM and 3rd Monday of every month at 5:30 PM. http://www.cityofrobins.org/
City of Springville 304 Broadway PO Box 347 Springville, IA 52336	319-854-6428	Emergency services, parks, playground and pavilion. City council meets 1st and 3rd Mondays of every month at 6 PM. http://www.ci.springville.ia.us/
City of Walker 204 Greene St Walker, IA 52352	319-448-4359	City council meets the 2nd Monday of every month at 7 PM. Call the main office line for services. http://cityofwalkeria.org/