









TRANSPORTATION RESOURCES




2021

Due to the ongoing COVID-19 pandemic, specific hours and availability may be subject to change. Call before seeking services.

Name & Location	Phone Number	Days/Hours	Services Provided
356ride.org and 365-RIDE	319-365-RIDE	Website: 24 /7 Telephone: Monday - Friday, 8 AM - 4 PM	Transportation provider listings and referral services. Connects callers with existing services. www.365ride.org
380 Express 	319-362-0375	Monday – Friday, 5:20 AM – 8:40 PM	Bus service available between Cedar Rapids and Iowa City; with stops at the Cedar Rapids Ground Transportation Center, City Parking Lot 44, Kirkwood Community College, Coralville Intermodal Facility, University of Iowa Hospitals and Clinics (West Campus Transportation Center), and the Downtown Iowa City Court Street Transportation Center. General public one-way fare is \$3.50, children under 6 ride free, seniors (age 60+) and disabled fare is \$1.75 one-way. Pay the exact fare to the driver when boarding, purchase tickets using the Token Transit APP. Call, or visit the website for more information and assistance. www.380express.com
Ageing Services, Inc. 317 7TH Avenue SE, Ste 302B Cedar Rapids, IA 52401	319-398-3644	Transportation is available 8 AM - 4 PM To schedule rides, call transportation coordinator, Monday - Friday 8 AM - 4:30 PM	Volunteers provide transportation for non-emergency medical appointments, grocery shopping, farmer’s markets, food banks and a few other essential errands. Seven working days’ notice is requested. No cost. Must be 60 years of age or older. Able to enter/exit vehicle independently. Cane or walker okay. www.abbehealth.org
American Cancer Society Road to Recovery	800-227-2345	Patient services available Monday – Friday 7 AM - 9 PM Cancer patient must place request!	Volunteers provide free transportation for cancer patients to get to treatment and medical appointments, as available. Three working days’ notice is required. Patients must be ambulatory. Currently suspended due to Covid. For additional information visit website: www.cancer.org
Burlington Trailways 2818 Lippisch Place SW Eastern Iowa Airport Property Cedar Rapids, IA 52404	319-365-1609	Call for more information 8:30 AM - 5 PM	Morning and afternoon trip to Iowa City - \$13.00. Trips to Chicago 3 times per day. Trips to Des Moines once daily. Call for information about other destinations.
Cedar Rapids Transit Ground Transportation Center 450 1 st Street SE Cedar Rapids, IA 52401 	319-286-5573	Service available Monday - Friday from 5:15 AM - 7:15 PM Saturdays 8:15 AM - 5:15 PM Saturday service suspended due to Covid	Bus transportation throughout Cedar Rapids, Marion and Hiawatha. Adult full fare cost is \$1.50. Reduced fare cost for students, seniors, persons with disabilities (with ID or Medicare card) and income-based program is 75 cents. Children ages 0-12 ride free, but must be accompanied by a passenger that is age 13 or older. 31- Day Passes: Adult \$40; Student, Seniors, Disabled and Income-based program \$20. 10- Ride Cards: Adult \$15.00; Student, Seniors, Disabled and Income-based program \$7.50. Day Passes: \$3; Student, Seniors, Disabled and Income-based program \$1.50. All rides FREE on Saturdays! www.cedar-rapids.org/transit

For more information regarding community resources, contact United Way 2-1-1 on a landline telephone at 2-1-1, by cellphone at 319-739-4211, or 1-866-469-2211. 211 now has an app that can be downloaded by searching “211 Iowa” on either Apple App store or Google Play. For more information you can visit www.211iowa.org/211app. To obtain a copy of the Resource Charts, go to www.linncounty.org/communityservices or contact Linn County Community Services at 319-892-5600. For questions about the Resource Charts, contact Linn County Community Services at 319-892-5600.

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Horizons & Neighborhood Transportation Services (NTS) 815 5th Street SE Cedar Rapids, IA 52401 	319-363-1321	Office Hours: Monday – Thursday, 8 AM - 4 PM & Friday 8 AM - 3 PM <u>Transportation available:</u> Monday - Thursday 6:30 PM - 6 AM Friday 6:30 PM - Saturday 8 AM & Saturday 5 PM - Monday 6 AM. <i>Holiday closings: New Year’s Day, Memorial Day, July 4th, Labor Day, Thanksgiving & Christmas.</i>	Transportation provided to work, training, and school in Cedar Rapids, Marion and Hiawatha. Rides can be scheduled on a smart phone or tablet through the NTS Horizons app. In app scheduling is available up to two weeks in advance or same day (depending on vehicle availability). Rides can also be scheduled by calling our main office Monday through Friday 8am-3pm. Cost is \$6.00 per ride and can be paid for by check or money order to the driver, debit/credit card in the app, or by cash at our main office. www.horizonsfamily.org
Iowa Non-Emergency Medical Transportation (NEMT) 5800 Fleur Drive Des Moines, IA 50321-2584 	Call designated provider	Medicaid non-emergency medical transportation is coordinated by Iowa’s Managed Care Organizations (MCOs). Each of the MCOs has selected a transportation vendor. Members may contact the NEMT broker of their assigned MCO to schedule their transportation services.	NON-EMERGENCY MEDICAL TRANSPORTATION is available to most Iowa Medicaid Beneficiaries. Must call to schedule 48 hours (2 business days) in advance. Amerigroup Iowa: 844-544-1389 Iowa Total Care: 833-404-1061 If your Medicaid coverage is managed through the State’s fee-for-service program, or if you have other questions, contact Iowa Medicaid Enterprise Member services at 1-800-338-8366.
LIFTS 5815 4 th Street SW Cedar Rapids, IA 52404 	319-892-5170	Office Hours/Dispatch: Monday - Friday 7 AM - 5 PM (No dispatch on Saturday) Transportation: Monday - Friday 5:15 AM - 7:15 PM Saturday 8:15 AM - 5:15 PM	Bus transportation for seniors and persons with disabilities in the Cedar Rapids metro area and the general public in rural Linn County for work, school, doctor appointments, grocery shopping, etc. Cost is \$3.00 each way. www.linncounty.org/142/lifts
Norse Transport 2180 Stratford Drive Marion, IA 52302 	319-423-5023	Hours of operation are 7 AM - 5 PM Anytime by appointment.	Provides high quality, Non-Emergency Wheelchair Accessible Transportation around the Cedar Rapids area. Vans are equipped with the latest 7-point safety restraint systems, on-board GPS, wheelchairs and oxygen system. norsetransport@gmail.com
Riders Club of Cedar Rapids 1700 B Avenue NE, #213 Cedar Rapids, IA 52402	319-365-1511	Office: Monday - Friday 9 AM - 3 PM Transportation available 24/7	Volunteers provide managed transportation for any destination within the Cedar Rapids metro area, 24/7. System requires each ride request be entered before noon on the business day preceding the ride. Annual fee and pre-paid cost per destination (\$6 minimum). Must be 55 years of age or older or have a medical condition that prevents driving. Online scheduling available 24/7. www.myridersclub.com
Southeast Linn Community Center 108 South Washington Lisbon, IA 52253	319-455-2844	Monday - Friday as scheduled No evening service	Transportation provided to area residents, 60 years of age or older through partial funding from Heritage Area Agency on Aging. The program is designed to provide transportation to seniors to allow them to remain living in the community. There is no cost to participants, please allow a two to four-day advance notice when requesting services. Services are limited to older adults living in Lisbon and Mount Vernon. Priority given to rides for medical appointments. www.selinn.org

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Special K's Transport 910 2nd Avenue SW Cedar Rapids, Iowa 52404 	319-373-5555	Monday - Friday 8 AM - 5 PM Transportation available 24 hours a day & holidays by appointment.	Special K's generally maintains a less than 20-minute response time for immediate assistance trips or return trips. Driver background checks ensure the safety, integrity, and respect of clients. Driver on call 24 hours a day, 7 days a week, 365 days a year to meet all of our clients' needs! Wheelchair transports to doctor appointments, dialysis, weddings, funerals, church services and social events. Call for fee schedule.
Taxicab Services American Class Taxi Cedar Rapids City & Yellow Cab Nick's Cab	319-363-8294 319-365-1444 319-377-1158	Most services available 24 hours.	\$3.50 pickup fee and \$3.00 per mile. Special rates for out-of-town service.
To The Rescue 139 40 th Street NE Cedar Rapids, IA 52402 	319-365-9000	Monday - Friday 8 AM - 4:30 PM. Transportation available outside these hours by prior appointment.	Wheelchair & non-wheelchair (ambulatory) transportation provided to individuals with any need (doctor appointments, dialysis, social occasions, group outings or any personal needs). All Drivers are certified caregivers who are capable of assisting individuals before, after and during transit. To The Rescue is a full service home health care company with a well-trained and caring staff available to assist a wide range of needs. www.totherescue.net
Veterans Transportation 	319-339-7061 or 319-338-0581 ext. 6009	Monday - Friday	<u>Volunteer Transportation Network/DAV</u> Veterans must have a VA Appointment in Iowa City. 7-day advance notice is requested for a ride. Must be ambulatory and able to get in and out of van unassisted. Van is available based on schedule of Volunteer Drivers. Call 319-339-7061 to leave a message with name and phone number. <u>Travel Office - Iowa City VA Hospital</u> Veterans must have a scheduled appointment at the Iowa City VA Hospital. Call ahead several days in advance to schedule a pick-up. This service is available for veterans who use a wheelchair. Call 319-338-0581, ext. 6009 to schedule.