

Most Common Errors

Most error messages that you receive during or after the download process can be lumped into one of two scenarios.

1 – Lack of drive space. Make sure you have plenty of room on the device you are downloading to. Whether it be your computer's hard drive, thumb/flash drive or another type of device make sure you have ample room on said device. Video files can take up a lot of space so be aware of that.

Or

2- Download interruption. The other issue I've seen is that during the download process there is a "hiccup" in either your internet connection or your computer. I have a computer that I do all my downloading to and while files are downloading, I do not do anything else on that computer. That computer is "out of commission" while files are downloading. Running other programs or working while the files download can cause a download interruption resulting in a corrupt download. Obviously an interruption in your internet connect can also cause corrupt downloads. Many times, you are unaware of these interruptions as they can be very quick and not noticeable.

Another issue I've seen is that people are trying to watch the videos without extracting any and ALL of the zip files. You can't just open the .zip file and navigate to the file and try to play them. They MUST be extracted first.

Make sure the file is fully downloaded. Some of the files can take a long time to download depending on their size. When the download is complete give it another minute or 2 before extracting. Sometimes the download shows complete but the computer is still processing the download.

We have been using this method for over 2 years now and it is a very reliable process. Not that there aren't ever bad files but 99.9% of the time it's not the files that have the issues it's one of the things mentioned above.