



Linn County Mental Health Access Center

Quarterly Report

July 1, 2022-September 30, 2022



Changes at Linn County Mental Health Access Center during Quarter 1

- Creation of new EMR program with F2
- Awarded partnership grant with His Hands Free Medical Clinic & 6th Judicial to provide medications for clients
- Working with State of Iowa to look into reimbursement rate for EMS to transport to Access Centers

General Snapshot of Numbers

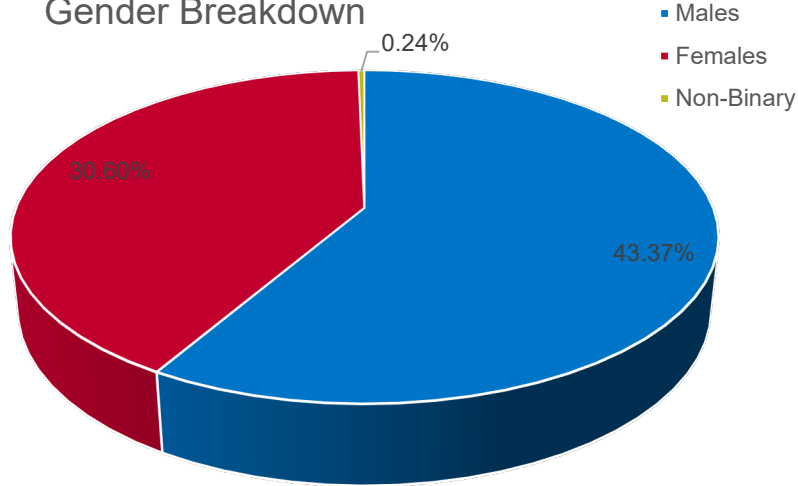
	Quarter 1	FY22 YTD
Walk In's	310	310
Law Enforcement Referrals	56	56

YTD Triage Information

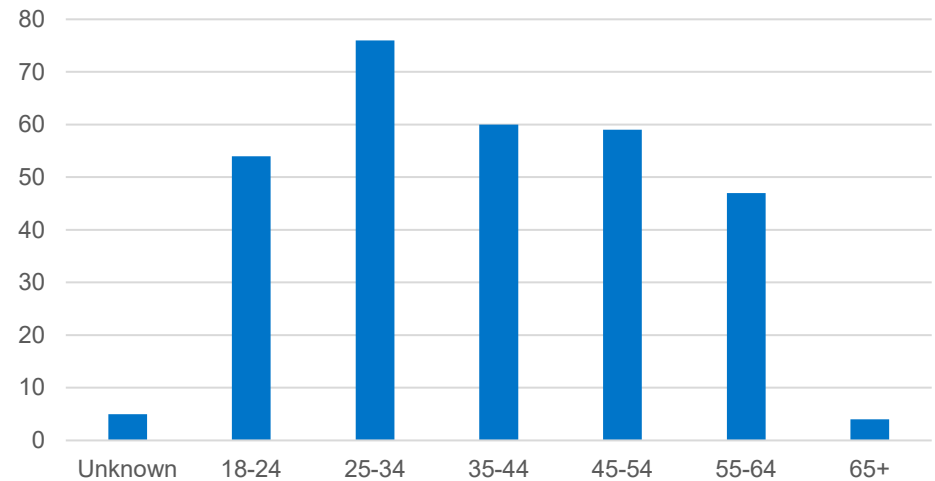
- Average time in triage: 67% of patients are triaged in 60 minutes or less
- Busiest Times: 78% present between 10:00am-8:00 pm (shifted later)
- Busiest Day: Monday
- Hours of Crisis Counseling: 405

Demographics of Walk In Patients Quarter 1

Gender Breakdown



Age Breakdown



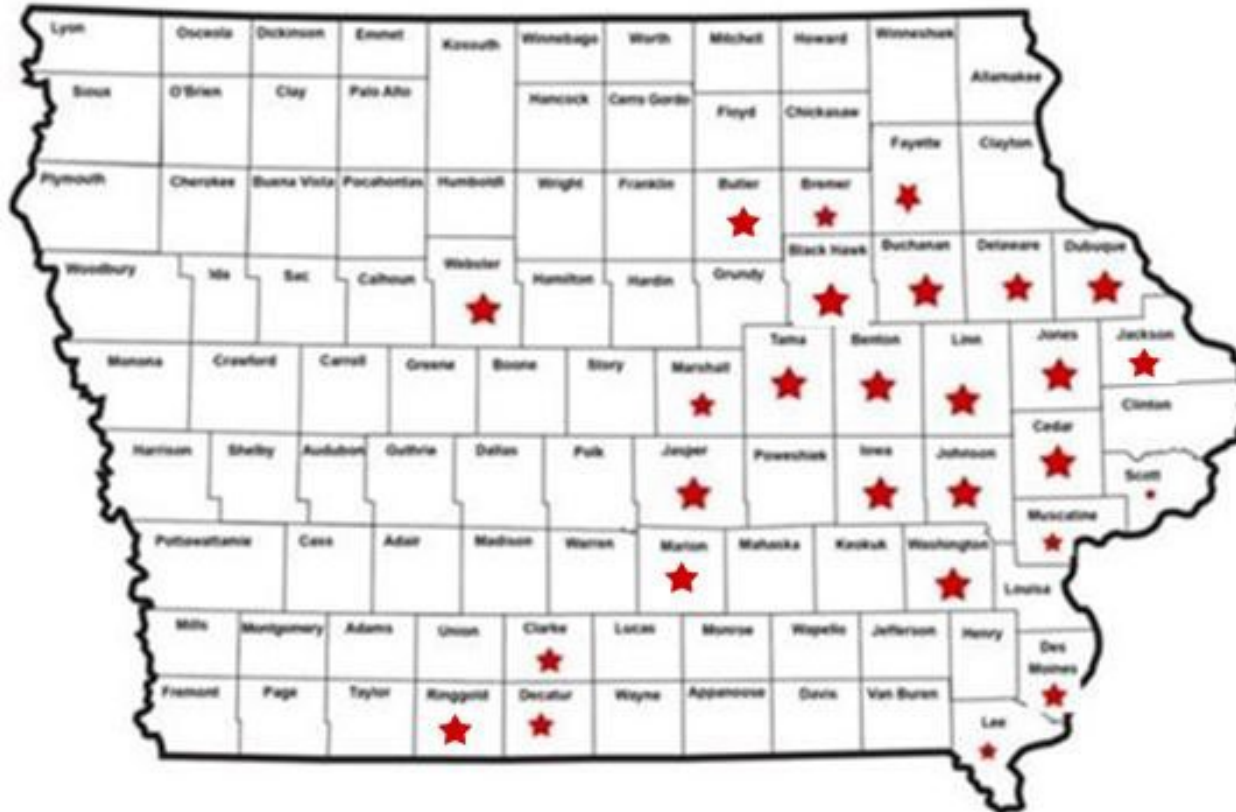
Quarter 1 Triage Referrals vs YTD

	Quarter 1	FY23 YTD
Crisis Stabilization	91	91
CSCBS	5	5
Crisis Observation	37	37
Abbe Health Services	47	47
Sobering Unit	61	61
Hospital	20	20
Community Discharge	86	86

Quarter 1 Patient Residence

Counties	Number of Patients
Linn County	261
Benton	10
Black Hawk	4
Bremer	1
Buchanan	2
Butler	1
Cedar	1
Delaware	3
Iowa	1
Jackson	1
Johnson	7
Jones	2
Lee	1
Marion	2
Ringgold	1
Washington	1
Out of State	3

YTD Residence of Patients



Law Enforcement Referrals

Quarter 1	YTD
56	56

- Deferred from Jail
 - 41%
- Deferred from Hospital
 - 36%

Law Enforcement Referrals

- Average length of time at MHAC in Quarter 1
 - 11.5 Minutes
- Average time YTD
 - 8 Minutes
- Departments using MHAC
 - Cedar Rapids, Linn County Sheriff, Marion, Hiawatha, Jones County, Vinton, Iowa City, High Risk Unit, Probation & Parole (6th Judicial)

Feedback from Post Discharge Follow Up

- 99% reported Mental Health Access Center staff were approachable and caring
- 99% reported Mental Health Access Center staff assisted with facilitating strong discharge plans
- When asked how likely they were to refer the MHAC to a friend or loved one, 96% of patients scored an 8 or higher on a scale of 1-10
- When asked if not for coming to the MHAC, what would patients have done to address their crisis:
 - 27% would not have sought any services
 - 34% would have called 911 or gone to ER on their own

Feedback from Post Discharge Follow Up

- When asked to rate the service received MHAC on a scale of 1-10, 94% rate an 8+
 - *“Thank you so so much for being a service I can utilize when I don’t feel safe!”*
 - *“I have no words to express the impact Michael made on me. Education from experience, what to expect, REAL human connection, this was the single greatest time I’ve EVER had with a therapist. The feeling of honesty (100) true care. And I learned to trust the process. literally feel better mentally but more surprisingly the energy has made me better physically inspiration, thank u Michael. I really appreciate the time/energy/conversation/support provided by your staff. Thank you sincerely for your time and assistance to the community.”*
 - *“I am thankful to have you all care about me so much. Thank you for your service. God bless each and everyone here.”*

What's Coming

- Carelogic-November 1st
- Potential Federal funding for increased SUD services
- Withdrawal Management Program
- Outreach with Counties to discuss Legislative Issues that will impact Access Centers
 - Looking for assistance from ECR Board