



Linn County Mental Health Access Center

Quarterly Report

October 1, 2022-December 31, 2022



Changes at Linn County Mental Health Access Center during Quarter 2

- Integration into new EMR-Carelogic
 - Note: Not all reports have been created leaving absence of some data on report
- Worked with DHS & Medicaid to create billing mechanism for EMS agencies to provide transportation to Access Centers
- Worked with DeNovo to create statewide marketing materials of Access Centers

General Snapshot of Numbers

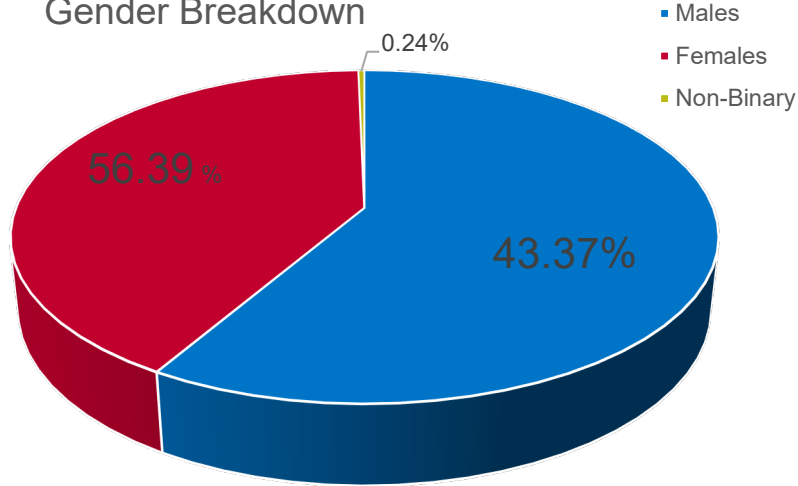
	Quarter 2	FY23 YTD
Walk In's	213	523
Law Enforcement Referrals	17	73

YTD Triage Information

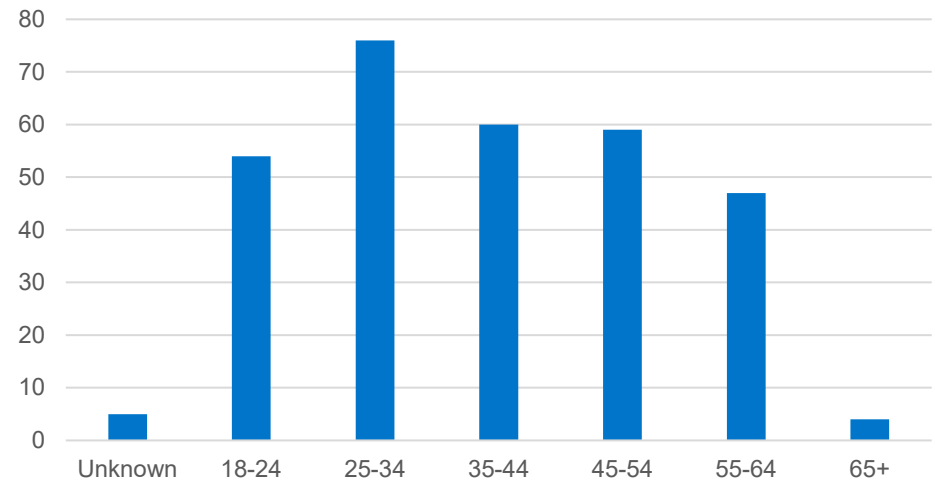
- Average time in triage: 46 Minutes
- Busiest Times: No longer exists
- Busiest Day: No Longer Exists
- Hours of Crisis Counseling: 163.5

Demographics of Walk In Patients Quarter 2

Gender Breakdown



Age Breakdown



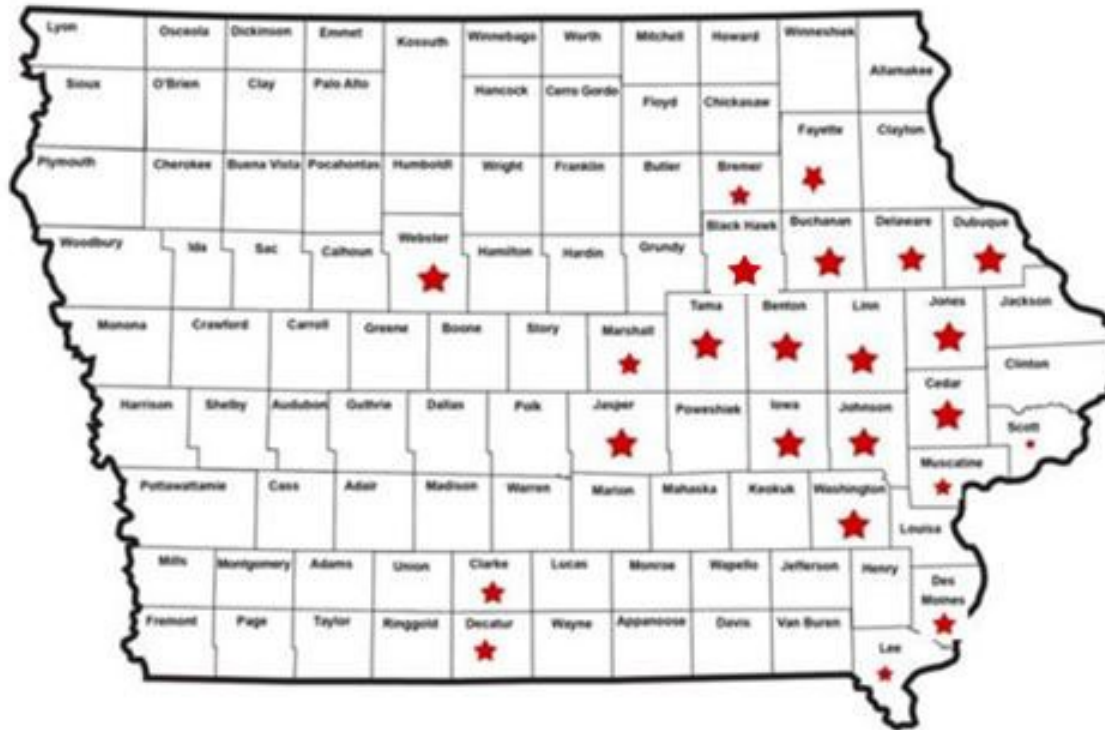
Quarter 1 Triage Referrals vs YTD

	Quarter 2	FY23 YTD
Crisis Stabilization	87	178
CSCBS	Data not pulled	Data not pulled
Crisis Observation	15	52
Abbe Health Services	Data not pulled	Data not pulled
Sobering Unit	40	101
Hospital	Data not pulled	Data not pulled
Community Discharge	Data not pulled	Data not pulled

Quarter 2 Patient Residence

Counties	Number of Patients
Linn County	196
Benton	8
Dubuque	1
Buchanan	2
Butler	1
Cedar	1
Johnson	3
Out of State	2
Unknown	4

Residence of Patients



Law Enforcement Referrals

Quarter 2	YTD
23	79

- Deferred from Jail
 - 22%
- Deferred from Hospital
 - 30%

Law Enforcement Referrals

- Average length of time at MHAC in Quarter 2
 - 7 Minutes
- Departments using MHAC in Quarter 2
 - Cedar Rapids, Linn County Sheriff, Marion, & DCS

Feedback from Post Discharge Follow Up

- 99% reported Mental Health Access Center staff were approachable and caring
- 99% reported Mental Health Access Center staff assisted with facilitating strong discharge plans
- When asked how likely they were to refer the MHAC to a friend or loved one, 95% of patients scored an 8 or higher on a scale of 1-10
- When asked if not for coming to the MHAC, what would patients have done to address their crisis:
 - 27% would not have sought any services
 - 36% would have called 911 or gone to ER on their own

Feedback from Post Discharge Follow Up

- When asked to rate the service received MHAC on a scale of 1-10, 94% rate an 8+
 - I am really Grateful for the people the bought me here. They all treated me wonderful plus was able to talk some about the problem I was having , Now I feel Great and thankful for this CENTER.”
 - “Thank you so much for the hospitality and kindness. It was a Godsend. I don’t know how different my life would be if this wasn’t in place for me. Thank goodness you’re here.”
 - “I feel really good about my plan going forward and appreciate all of the different services and resources I got and got connected to while here.”

What's Coming

- Legislative Session
- Update on EMS work with HHS & Medicaid
- Withdrawal Management Program