



Ride Tokens

LIFTS Tokens are available from the driver and at the LIFTS office. Ask your driver or dispatch personnel for details.

Severe Weather Changes

All metro area trips will be canceled if CR Transit service cancels. Other County trips may cancel if conditions are prohibitive. LIFTS generally follows your local school district cancellation policy.

If LIFTS picked you up and you have a scheduled return we will return you regardless of the weather. We post current cancellations on KCRG-TV 9 and WMT-AM 600.

Sign Up for LIFTS Notifications

LIFTS sends out service-related notifications as needed. Sign up to receive them by text or email at LinnCountyIowa.gov/NotifyMe.

Title VI Compliance

Linn County LIFTS does not discriminate on the basis of race, age, disability, religion, color, sex, or national origin. Services are open to the general public, including persons with disabilities, as required by the American's with Disabilities Act (ADA). For more information on the Title VI of the Civil Rights Act of 1964, call the US Commission on Civil Rights at 202-272-7700 or TTY 202-376-8116.

To request additional information on Linn County LIFTS non-discrimination obligations or to file a Title VI complaint, please submit your request or complaint in writing to the LIFTS Director:

By Mail

Director—Linn County LIFTS
5815 4th Street SW
Cedar Rapids, IA 52404

By Email

Carter.Baldwin@LinnCountyIowa.gov

By Phone

319-892-5171



Linn County LIFTS

5815 4th Street SW
Cedar Rapids, IA 52404

319-892-5170
LinnCountyIowa.gov

Linn County LIFTS



LIFTS provides safe, door-to-door transportation for eligible seniors and persons with disabilities in the metro area of Cedar Rapids, Marion, and Hiawatha.

LIFTS also provides public transportation to all Linn County residents outside the metro area.

Why Choose LIFTS?

Professional, Friendly, and Caring Drivers

LIFTS drivers possess Commercial Drivers Licenses (CDL) and professional training to provide excellent customer service and safe transportation

Door-to-Door Service

LIFTS drivers assist riders on and off the bus at their pickup and drop off locations.

Wheelchair Accessible Buses

All LIFTS buses are designed to provide rides to all riders including those using wheelchairs, walkers, canes, and scooters.

On-Time Service

LIFTS strives to provide on-time service 100% of the time. Rides are scheduled using electronic software to ensure our drivers arrive on time.



LIFTS Service

Hours

Monday through Friday:

- Cedar Rapids Metro Area: 5:15 a.m.-7 p.m.
- Rural Linn County Communities: 7 a.m.-5 p.m.

Saturday:

- Cedar Rapids Metro Area Only: 8 a.m.-5 p.m.

Cost to Ride LIFTS*

One-way fare in Cedar Rapids, Marion, Hiawatha metro area:

- Seniors & persons with disabilities: \$2

One-way fare for all rural Linn County communities :

- Seniors & persons with disabilities: \$2
- General Public: \$6

Personal care attendants ride free.

*Fares are subject to change.

Methods of Payment

Fares must be paid prior to departure and can be paid in the following ways:

- Cash (correct change only)
- Personal check (payable to LIFTS)
- Return ride cards
- Tokens

Eligibility

Cedar Rapids Metro Area:

Cedar Rapids Transit administers our ADA eligibility process and will determine if you are eligible to ride LIFTS.

For an ADA application form, call LIFTS at 319-892-5170.

Rural Linn County Communities:

All rural Linn County residents are eligible to ride LIFTS.



Make A Trip Reservation

Please call the LIFTS Office at 319-892-5170 one to seven days in advance of your trip to schedule a ride.

Office hours are 7 a.m.–4 p.m., Monday through Friday.

The LIFTS Office will need the following information to make a reservation:

- Passenger's name
- Date of trip
- Pick-up address and phone number
- Drop-off address and phone number
- Desired time for pick-up (allow plenty of time before your appointment)
- Return time (if needed)
- Return address and phone number
- Special needs (uses a wheelchair, oxygen tank, etc.)
- Name and phone number of any additional passengers

Canceling Your Reservation

Call 319-892-5170 to cancel as soon as you know transportation will not be needed.